

GUARANTEE DETAILS

PVC-U FRAMEWORK DISCOLOURATION = 10 Years

DOUBLE GLAZED SEALED UNITS (Hotmelt seal failing) = 5 Years

**COMPOSITE SOLID CORE DOOR SLAB = 5 Years
(Colour Stability, Impact Strength, Shape Retention)**

LINIAR BI FOLD DOORS FURNITURE = 5 Years

FACE FIX ASTRAGAL BAR = 1 Year

**FAB N FIX WINDOW & DOOR FURNITURE FINISH = 10 Years
(with the exception of Satin Chrome – only 1 year)**

FAB N FIX WINDOW & DOOR FURNITURE MECHANICAL FAILURE = 10 Years

MACO WINDOW LOCKING MECHANISM = 1 Year

PVC-u DOOR LOCKING MECHANISM'S = 1 Year

COMPOSITE DOOR LOCKING MECHANISM'S = 1 Year

DOOR CYLINDERS = 1 Year

ITEMS ARE MANUFACTURED TO ISO 9002

The above guarantee is from the date such parts are purchased from Composite Doors 2 You.

Installations must comply with the recommended British Standards Code of Practice. In the unlikely event of a product failing as a result of defective manufacture or design, Composite Doors 2 You will replace any product deemed as not meeting its exacting standards. If the product is obsolete a product of equivalent specification will be supplied. No claims for consequential costs including refitting will apply.

This guarantee is solely for the benefit of the original purchaser of our products. Please retain your dated sales invoice as proof of purchase and forward this to us in the event you wish to make a claim. Your account must be paid up to date at the time of the claim under this guarantee. In the event of any claim we must be allowed to inspect the relevant part which if faulty, must be returned to our ownership. Products installed in areas where exposure to corrosive contaminants is more prevalent will require a higher frequency of cleaning cycles to maintain the high quality finishes on our hardware.

The guarantee does not apply to product failures caused by Negligence, Vandalism, Willful Damage, Extreme Environmental Conditions or Excessive Wear and Tear. This guarantee does not extend to the use of our products on commercial buildings nor to goods which are taken outside of the UK.

This guarantee is subject to Composite Doors 2 You standard conditions of trading (available on request). We reserve the right to invoice you for all of our reasonable costs incurred in handling claims which prove to be invalid under this guarantee.